# NetSuite + PSGlobal consulting

Here we show you why working with a partner like **PS Global Consulting** can bring you a comprehensive set of benefits.

1. Solutions for Different Pain Points	ORACLE NetSuite	PSGlobal consulting
Cloud ERP	<b>⊘</b>	<b>⊘</b>
Financial Planning & Budgeting	<b>⊘</b>	<b>⊘</b>
LCNC* Integration & Automation	×	<b>⊘</b>
End-to-End* Accounting Automation	×	<b>⊘</b>

<sup>\*\*</sup>LCNC stands for low-code, no code.

<sup>\*\*</sup>End-to-end encompasses the complete automation of the entire financial close process, including the automation of the financial reconciliation process.

2. Regional Presence	ORACLE NetSuite	PSGlobal consulting
Presence in Your Country	×	<b>⊘</b>

<sup>\*\*</sup>Locally based Oracle NetSuite implementation team for rollout, and support in Singapore, Malaysia, Indonesia, Thailand, Vietnam, Japan, South Korea, China, and Taiwan.

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# NetSuite + PSGlobal consulting

3. Bundled Solutions	ORACLE NetSuite	PSGlobal consulting
Ready Bundle* Solution	×	<b>⊘</b>

<sup>\*\*</sup>Solutions for different pain points covering niche areas such as construction bundle, peppol-ready e-invoicing, retail bundle and much more

4. Implementation & Delivery	ORACLE NetSuite	PSGlobal consulting
Covering Various Industry Verticles in Multiple Locations	<b>⊘</b>	<b>⊘</b>
Certified NetSuite Consultants in Asia   14+ Years of Experience	×	<b>⊘</b>
Deep Understanding of Software, Strong Business Expertise	×	<b>⊘</b>
Customised Solutions to Suit Your Business Needs	×	<b>⊘</b>

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# **Case Studies**

# **CARSOME**



We like Oracle NetSuite for its robustness and scalability, which is critical for a fast-growing company. NetSuite also integrates with our existing operational systems. After speaking with many service providers, PointStar Consulting came up highly recommended. We decided they are well suited to implement the Oracle Netsuite project for us.

Aaron Kee - Chief Of Staff (Carsome)

### The Metrics

Reduced financial close time from a month to

8-10 Days

Gained real-time insight accross

16 Subsidiaries in 4 Countries

Increase our operational efficiency

by 10%





Partnering with Oracle NetSuite and PointStar Consulting was a key factor in enabling our business growth and expansion into new territories. Rolling out Oracle NetSuite across all entities gives us real-time visibility into our subsidiaries, helping us consolidate our finances across four countries.

Darren Lim - Senior Automation Engineer (Property Guru)

### The Metrics

Increased Revenue

**by 3x** 

Reduced financial close time from a month to

10 Days

Gained real-time insights across

**5** Countries

10 Subsidiaries

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# **Case Studies**





Partnering with Workato and PointStar Consulting was a key factor in enabling our business growth and expansion into new territories. Rolling out Workato helped democratise process flow management by enabling end users to initiate integration and specify rules for automation.

Wayne Goh - Head of Financial Systems, NinjaVan

### **The Metrics**

Cut time to build custom integrations from 200+ hours to

4 Hours

Improved data transparency between

2 Systems

Report preparation can be done in

Days





Partnering with SuiteCloud (PointStar Vietnam) was a key factor in the successful implementation of automation initiatives at Vimedimex, while Oracle NetSuite has helped us automate labour-intensive, manual tasks and helped streamline our business processes, reduce costs, and improve our bottom line.

Le Xuan Tung - General Director, Vimedimex

### The Metrics

30% reduction

in inventory turnover time

**65** %

reduction in financial close time

60% time reduction

for sales order processing

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- Cloud-native SaaS ERP platform
- Unified suite covering ERP, CRM, and E-commerce
- Intuitive interface and workflows
- Built-in business intelligence (BI) and reporting
- Industry-specific editions available
- Application programming interfaces (APIs) enable integration with other apps
- Regular updates and new features
- Global reach with support worldwide
- Retail and E-commerce Software and technology
- Professional services Manufacturing
- Wholesale distribution Advertising and media



Industries



- On-premise ERP, but cloud option available
- Basic reporting and needs add-on BI tools
- Mostly generic functionality
- APIs and Microsoft Power BI integration
- Release updates every two to three years
- Strong in North America/Europe



**Key Features** 

- Manufacturing
   Distribution
- Professional services
   Retail
- Government contracting Higher education

Pricing model

Transparent per-user pricing.

Ease of Use

• Has an intuitive interface.

Customisation

Point-and-click configurability.

Integration

Robust prebuilt integrations.

Reporting

Built-in reporting capabillities.

Industry Focus

Vertical-specific solutions for different industries.

Mobility

Optimised for mobile devices.



Considerations

Pricing model

Priced based on complex licensing costs.

Ease of Use

 Requires users to undergo significant training.

Customisation

Reliant on developers.

Integration

Requires custom coding.

Reporting

Needs add-on BI tools.

Industry Focus

Out of the box solution lacking customisation for specific industries.

Mobility

Basic mobile access.

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tSuite

Microsoft Dynamics NA

#### Upgrade Process

True-cloud software which delivers automatic updates.

#### Time to Value

Can be implemented in weeks or a couple of months.



Key Considerations

#### Upgrade Process

Relies on manual upgrades.

#### Time to Value

Takes significantly longer to implement because it was initially an on-premise product.

#### **Education Services**

 Online self-paced training courses covering foundation, administrator, CRM, SuiteCommerce, implementation, configuration, and development.

#### Training and Certifications

 In-person and virtual classroom training covering implementation, configuration, and development.

#### SuiteAnswers

 Online knowledgebase, how-to guides, documentation, and videos.

#### SuiteSupport

 24/7 online/phone support, case management, and access to resources.

#### Customer Success Managers

 Dedicated support representatives for strategic guidance.

#### Partner Network

 Third-party Oracle NetSuite partners provide additional training tailored to verticals.

# Support Ended

Microsoft Dynamics NAV has been discontinued, and mainstream support ended on January 10, 2023



Training & Support





- Cloud-based ERP system designed for fast-growing businesses
- Simple and intuitive user interface
- Built-in Bl and reporting capabillities
- Real-time visibility into key business metrics
- Automated workflows and process management
- Integrated CRM, and E-commerce capabilities
- Flexible customisation options
- Retail and E-commerce
   Software and technology
- Professional services
   Manufacturing
- Wholesale distribution
   Advertising and media



 Cloud-based solution with lower upfront costs and a simpler pricing model based on the number of users.

#### Ease of Use

Provides an intuitive user interface and workflows.
 It is quicker to implement and adopt across organisation.

#### Flexibility

 Oracle NetSuite allows for easy customisation and configurations to adapt to business needs.

#### Integration

 Provides out-of-the-box integration between CRM e-commerce, HR, inventory and much more.

#### Reporting

Oracle NetSuite has built-in real-time reporting capabilities and dashboards.

#### Industry Solutions

 Offers tailored solutions for services, retail, nonprofits, manufacturing, and other industries and verticals. V<sub>S</sub>



**Key Features** 



Industries

Key

Considerations

SAP S/4 HANA

- Steep learning curve because of complex interface
- Requires add-ons for BI and reporting
- Batch processing of transactions
- Manual workflows and fragmented processes
- Limited CRM and e-commerce features
- Costly custom development
- Lengthy implementation times
- Oil and gas
   Utilities
   Higher education
- Pharmaceuticals
   Automotive
- Government Defence contracting

Cost

 Requires on-premise infrastructure and hardware investments.

#### Ease of Use

SAP S/4HANA's complexity means that users require extensive training.

#### Flexibility

Rigid framework that requires custom development.

#### Integration

Fragmented modules.

#### Reporting

Relies on third-party BI tools.

#### Industry Solutins

SAP S/4HANA may provide vertical solutions that require extra customisation.

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V<sub>S</sub>

# SAP S/4 HANA

#### Scalability

A highly-scalable system for high-growth businesses.

#### Customer Support

 Oracle NetSuite is known for its responsive customer support.



Key Considerations

#### Scalability

 SAP S/4HANA's architecture doesn't scale with the same agility as Oracle NetSuite.

#### Customer Support

SAP S/4HANA has a complex support process.

#### **Education Services**

 Online self-paced training courses covering foundation, administrator, CRM, SuiteCommerce, implementation, configuration, and development.

#### Training and Certifications

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#### Partner Network

 Third-parties Oracle Netsuite partners provide additional training tailored to verticals.



Training & Support

#### Education

 Classroom and virtual classroom training programmes are offered globally.

#### Training Shop

 Online courses for self-paced learning on administration, implementation, and system configuration.

#### Learning Hub

Digital learning platform with courses, simulations, and certification preparation.

#### Enterprise Support

24/7 mission-critical support with designated resources.

#### Preferred Success

Strategic advisory services for planning and adoption.

#### PartnerEdge

SAP partners provide localised end-user and technical training.

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- Regular updates and new features
- Global reach with support worldwide
- Retail and E-commerce
   Software and technology
- Professional services
   Manufacturing
- Wholesale distribution
   Advertising and media



Cloud-native SaaS.

Scalability

• A highly-scalable system for high-growth businesses.

Customisation

Has point-and-click configurability.

Integration

Robust prebuilt integrations.

User Experience

Has a more intuitive interface.

Globalisation

Supports 190+ countries.

Mobility

Optimised for mobile devices.

V<sub>S</sub>



**Key Features** 



Industries

Key Considerations SAP Business One

- On-premise ERP, but cloud option available
- Primary finance and operations focus
- Additional modules available
- Basic reporting capabilities
- Industry solutions available
- Third-party add-ons required
- Major version updates every 2-3 years
- Manufacturing Healthcare Construction
- Professional services Retail and wholesale
- Food and beverages
   Third-party logistics

Technology

 Built on-premise and subsequently made available on the cloud.

Scalability

Focuses on smaller businesses.

Customisation

Needs developer assistance.

Integration

Requires middleware.

User Experience

Has a less intuitive interface.

Globalisation

• Has a much smaller footprint.

Mobility

Basic mobile access.

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SAP Business One

Payroll

Built-in payroll processing.



Considerations

• Needs third-party payroll tools.



Has basic reporting functions.

Release Cycle

Payroll

Updates come every year, or two.

ВІ

Real-time dashboards to help you unlock critical Bls.

Release Cycle

Oracle NetSuite has quarterly updates.

#### Education Services

 Online self-paced training courses covering foundation, administrator, CRM, SuiteCommerce, implementation, configuration, and development.

#### Training and Certifications

 In-person and virtual classroom training covering implementation, configuration, and development.

#### SuiteAnswers

 Online knowledgebase, how-to guides, documentation, and videos.

#### SuiteSupport

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#### Customer Success Managers

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#### Partner Network

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Training & Support

#### Training Shop

 Online self-paced learning for administration, configuration, and implementation.

#### Business One Academy

Classroom and virtual classroom training options globally.

#### PartnerEdge

 SAP partners provide localised end-user, technical and industry-specific training.

#### Authorised Training Center

 Classroom courses from certified third-party providers.

#### Learning Hub

 Digital learning platform with B1 training materials and simulations.

#### Business One Service Plans

 Different support levels from Standard to Premium.

#### Partners

 Channel partners provide consulting, enhancements and support services.

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- Cloud-based ERP with regular updates
- Unified suite covering ERP, CRM, and E-commerce
- Intuitive interface and workflows
- Flexible customisation
- Rapid implementation
- Built-in business intelligence (BI) and reporting capabillities
- Play-as-you-go pricing
- Retail and E-commerce
   Software and technology
- Professional services
   Manufacturing
- Wholesale distribution
   Advertising and media



Lower overall costs with simple per-using pricing.

Technology

Cloud-native SaaS platform.

User Experience

Simple and intuitive interface.

Integration

Robust prebuilt integrations.

Reporting and Analytics

Real-time dashboards and reporting.

Industry Solutions

Provides tailored vertical solutions.

Innovations

Leverages latest technologies like AI/ML.

V<sub>S</sub>



**Key Features** 



Industries

Key Considerations ERP ECC 6.0

- On-premise ERP legacy sytem
- Complex interface
- Separate modules for ERP, CRM, BI
- Limited working capabillities
- Rigid and manual processes
- Lengthy implementation of 12+ months
- Discontinued by SAP, with end of support scheduled for 2027
- Manufacturing
   Automotive
   Chemicals
- Oil and gas Consumer products Utilities
- Government contracting
   Pharmaceuticals
- Higher education



Complex licensing model and significant instructure costs.

#### Technology

On-premise system, that requires hardware and maintenance.

User Experience

Requires extensive training.

Integration

Has challenges with system integration.

Reporting and Analytics

Relies on separate BI tools.

Industry Solutins

Out of the box solutions with little room for customisation.

Innovations

Discontinued.

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#### Customisation

Relies on technical resources and custom code.

#### Time to Value

Implementing ECC 6 could take nine to 18 months.

#### Customisation

Enables point-and-click customisation for business users.

#### Time to Value

 Can be implemented in weeks or a couple of months.

#### Education Services

 Online self-paced training courses covering foundation, administrator, CRM, SuiteCommerce, implementation, configuration, and development.

#### Training and Certifications

 In-person and virtual classroom training covering implementation, configuration, and development.

#### SuiteAnswers

 Online knowledgebase, how-to guides, documentation, and videos.

#### SuiteSupport

 24/7 online/phone support, case management, and access to resources.

#### Customer Success Managers

 Dedicated support representatives for strategic guidance.

#### Partner Network

 Third-parties Oracle Netsuite partners provide additional training tailored to verticals



Considerations

Training & Support

#### End of Life and Support

Support for ECC6 ends in 2027.

#### Training and Certifications

ECC 6 training is focused on technical administrators and developers. Although support is comprehensive, the complexity of ECC 6 makes problem resolution more difficult.

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